



Load Assessment Service

NGM are committed to continually looking for ways to improve our customers' ability to offer additional value and services to end consumers.

When establishing whether the meter installation is fit for purpose based on the current and future usage of gas on site, customers are often asked to provide a load assessment. An accurate assessment of site load helps to ensure that the end consumer has assurance that their future gas needs are not compromised.

To support our customers, we have implemented a load assessment service which works as follows:

- Tell us where you would like us to visit and provide us with the contact details
- We will provide confirmation that your request has been received
- An experienced NGM Engineer will contact the end consumer within 24 hours to arrange a site visit
- On the date and time agreed, the NGM Engineer will meet with the end consumer to establish all of the load requirements
- The NGM Engineer will discuss the current and future load requirements and ensure that the site contact is fully aware of what metering requirements are necessary
- All information captured will be provided to you, normally within 48 hrs of the visit, in an agreed format
- The information provided by NGM will enable you to quickly request a quotation for the work.

If you would like to know more about the Load Assessment Service and the associated prices then please contact our Commercial Account Managers on 0121 424 8144/0121 210 3593.